Create your profile today to quickly and easily view your property tax accounts online!

# New property tax system MyProperty

You can now access your property tax information and make payments online with MyProperty. This gives you the flexibility to access County of Grande Prairie property tax information anytime and anywhere. Whether you are relaxing on your couch on a Saturday night, enjoying a winter getaway or sitting in your office our property tax services are at your fingertips.

Take advantage of this new feature to conveniently access your property tax accounts online.



### Questions?

780-532-9722 | Email: taxes@countygp.ab.ca

Discover how user-friendly this new system is by visiting **myproperty.countygp.ab.ca**.

## Important details

New property assessment and tax bill notice look: While your property assessment and tax notice looks different it still has all the essential details you need.

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System access: You'll need to create a new profile online for the new system, if you don't already have one. If you already set your profile up for your utility payments, all you need to do is add your property tax account. Details on setting up your profile and adding your property tax account are below.

#### Property tax payment options:

- When paying by credit card (online via My Payments), you'll need your roll number and NEW access code.
- When paying via online banking you'll need your roll number, which hasn't changed.
- When paying in person at County offices or at a financial institution, bring your new property assessment and tax notice remittance portion (bottom section).
- When paying by mail, include your property assessment and tax notice remittance portion (bottom section).

### Create your MyProperty profile, then set up your property tax account



#### Start creating your profile.

- If you created a profile for your utility accounts, skip to step 3 to add your property tax account.
- Go to myproperty.countygp.ab.ca
- Click MYPROPERTY PORTAL.
- Click CONTINUE on the next page.
- Click the SIGN UP NOW link found below the Sign In button.
- Input your email address and click SEND VERIFICATION CODE.
- Check your inbox for an email from Microsoft on behalf of the County of Grande Prairie. Copy the code from the email, return to the webpage, and input the code in the VERIFICATION CODE line. Click VERIFY CODE.
- Choose a PASSWORD for your profile and input your name.

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### Fill in the registration form.

- If using the form to register a business, enter the BUSINESS NAME. Skip if entering a home address and start by entering house number in HOUSE field.
- Once you have completed the registration form, click CONTINUE. This completes the MyProperty profile set up process.
- This is a one-time profile set up process.
- Rest assured, all information is safe and secure.



### Add your property tax account.

- Click REGISTER ACCOUNT.
- Click REGISTER A PROPERTY TAX ACCOUNT
- Type in your ACCOUNT NUMBER and your personal ACCESS CODE from the top of your property assessment and tax notice.
- Click REGISTER to add this account to your profile.
- Repeat this process if you have more than one County Property Tax Account.